



Guest Information and Conditions

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Immigration, Arrival and Departure

Mabuhay – Welcome to the Philippines!

For the most nationalities the tourist visa is valid for 21 days (20 nights) and will be issued upon entry in the airport. If you stay longer apply for visa in your home country before traveling to the Philippines. Please check with the Philippines Embassy in your country for details if a visa is required or not.

Please be aware that it is not possible to change money in some of our destinations. To get some cash in Philippine Pesos we recommend you to change some money directly at the airport (before leaving the airport building).

After leaving the airport please look for our driver who picks you up (signboard 'Sea Explorers' or with your name). Whenever possible, we bring the guests directly at the same day to the first destination. However, when arriving at Cebu airport later than the following times, there is a need to stay one night in Cebu City:

Alona Beach:	16:00
Cabilao:	16:00
Dumaguete:	15:00
Malapascua:	15:00
Moalboal:	19:00 or later







Departure: Guests need to pay an airport tax of 550 PHP in cash per person at Cebu Mactan International Airport for international and 200 PHP for domestic flights.



Transfers

A dive transfer with the banca boat from destination to destination is in general possible with a minimum of two divers. For a single travelling person we cannot offer a dive boat transfer. If on the same day other guests have the same transfer by dive boat the single guest can also join. Please be informed that we can not guarantee a dive boat transfer as it depends on the destination, weather and water conditions, boat availability etc. Dive transfers cannot be offered from/to the destinations Moalboal, Malapascua as well as Cebu City. Transfer rates include the transfer of the guests, but not the porter fee for the luggage. When going to Malapascua, sometimes at low tide you need to take a small boat going to our banca boat. The fee is 10 pesos per person and has to be paid directly to the boatman (if needed). When taking a ferry in Cebu City, you can get a porter who checks in your luggage at the counter, but you have to pay them yourself (around 20 PHP per piece of luggage). You can also check in your luggage by yourself. If you have more than 15 kg per person, excess luggage must be paid by yourself, as this is not included in the package.

The transfer times depend on the combination of destinations and means of transfer. The following indications are only approximate values and are based on land and ferry transfers:

	Cebu City*	Alona B.	Cabilao	Dumaguete	Malapascua*	Moalboal*
Cebu City*	 3 h	4 h	5 h	3-4 h	2-3 h	
Alona Beach	3 h	 2 h	3-4 h	6-7 h	5-6 h	
Cabilao	4 h	2 h	 4-5 h	6-7 h	6-7 h	
Dumaguete	5 h	3-4 h	4-5 h	 8 h	4 h	
Malapascua*	3-4 h	6-7 h	6-7 h	8 h	 5-6 h	
Moalboal*	2-3 h	5-6 h	6-7 h	4 h	5-6 h	

*Dive boat transfers not possible for marked destinations (transfer by car and ferry instead)



Destinations / Resorts

Here you find some information about the facilities of the resorts / destinations. If not mentioned differently, 'american breakfast' is included with the accommodation.

Alona Beach

Alona Vida Beach Resort

- swimming pool
- Deluxe rooms with aircon, TV
- all rooms provide hot/cold shower
- mini-bar
- payment by credit card possible
- Free Wifi-Internet connection for resort guests

Money change Alona Beach:

There is an ATM and a small bank at Alona Beach. You can also change money at the tourist office or withdraw money with credit card (surcharge).

Cabilao

Cabilao Beach Club (www.cabilao.com)

- Standard rooms with fan and aircon
- hot and cold shower
- in general 24 hours electricity (generator)
- Wifi Internet connection available
- cash payment in PHP, EUR, USD or CHF
- credit card accepted

Money change Cabilao:

In Cabilao it is not possible to change or withdraw money.

Dauin/Dumaguete

Pura Vida Beach & Dive Resort (www.pura-vida.ph)

- Deluxe rooms with aircon, refrigerator, TV
- Standard rooms with ceiling fan or aircon
- Family Deluxe rooms with aircon, refrigerator, TV
- 2 Suites with aircon, refrigerator, TV, jacuzzi
- all rooms are with hot and cold shower
- Restaurant, bar, swimming pool, spa services
- cash payment in PHP, EUR, USD or CHF
- credit cards accepted
- Free Wifi-Internet connection

Money change Dauin/Dumaguete:

Dumaguete City is about 25 minutes ride away from the resort. There it is possible to change and get money. Banks, ATMs and moneychangers are available there.



Malapascua

Ocean Vida Beach and Dive Resort

(<http://www.ocean-vida.com>)

- 12 Beachfront Deluxe aircon rooms with balcony or terrace, mini-bar and safe
- 8 Standard rooms with fan or aircon
- hot/cold shower
- In general 24 hours electricity (generator)
- Free Wifi-Internet connection
- Payment in PHP, EUR, USD or CHF possible
- payment by credit card not possible

Money change Malapascua:

Ocean Vida Beach and Dive Resort is a licensed money changer. No ATM machine available on the island.

Hippocampus Beach Resort

- Standard rooms with fan (cold shower)
- Deluxe rooms with aircon (hot shower)
- 4 Beachfront Deluxe rooms (hot shower)
- in general 24 hours electricity (generator)
- payment by credit card not possible

Money change Malapascua:

Ocean Vida Beach and Dive Resort is a licensed money changer. No ATM machine available on the island.

Due to construction works beside the Hippocampus Beach Resort there might be some construction noise. For more information please contact us.

Sunsplash Resort

- Deluxe room with aircon (only one big bed)
- Superior Deluxe room with aircon and TV (only one big bed)
- Hot/cold shower
- 24 hours electricity not available
- payment by credit card not possible

Money change Malapascua:

Ocean Vida Beach and Dive Resort is a licensed money changer. No ATM machine available on the island.



Moalboal

Kasai Village Beach Resort

- Aircon rooms with double or twin beds
- All rooms with hot shower, mini-bar, terrace
- Restaurant and bar, Wifi Internet
- Swimming pool, games room, massage services
- Dive Center is not Sea Explorers owned nor managed
- Non-Limit-Diving possible, but with surcharge

Turtle Bay Dive Resort

- Aircon rooms with double or twin beds
- Spacious family rooms
- All rooms with hot shower, ceiling fan, mini-bar, private terrace or balcony
- Restaurant and bar, Wifi Internet
- Swimming pool and children's pool, gym, games room, massage service
- Dive Center is not Sea Explorers owned nor managed
- Non-Limit-Diving possible, but with surcharge

Money change Moalboal:

In Moalboal, about 15 minutes ride with a tricycle from Panagsama Beach, there is a bank where you can change money. However, there is no ATM available.

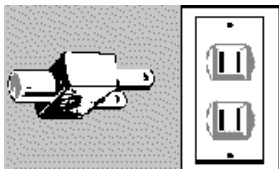
Money change Moalboal:

In Moalboal, about 15 minutes ride with a tricycle from Panagsama Beach, there is a bank where you can change money. However, there is no ATM available.

Electricity

Line Voltage: 220 Volts, 60 Hertz

Outlet: You will need an adapter for US-norm connector (flat plugs).





Tipping

Tipping is no must. If you were happy with our services and you would like to show your appreciation your tip should be placed in the centralized box at the reception to be divided equally among all local staff. This ensures that all the staff will be included and not just the most visible personnel.

Diving

In all our dive centers, we offer dive courses from Open Water course up to Divemaster. The courses are possible all year round upon availability of the dive instructor. In Dumaguete we also offer Dive Instructor courses (IDC). For further information, please check our website on www.sea-explorers.com or send us an email to cebu@sea-explorers.com

Please bring a medical certification good for diving not older than 1 year.

Once you finished the pre-booked dives, extra dives can be paid directly in the dive centers (destination Moalboal with surcharge). Dives include tank, weight, belt, boat and guide. Other equipments are not included in the dive price but can be rented on the spot.

Unused dives will not be refunded in cash. We will issue a voucher which is valid for 3 years. It can be used in all Sea Explorers dive centers. Please be aware that unused *free-dives* (discounts, special offers, etc.) cannot be replaced. Special offers cannot be combined with other discounts or promotions.

Non-Limit diving includes in general 2 boat dives a day and non-limited house reef diving. On places without house reef (Malapascua) it's possible to make up to 4 boat dives a day. Each day diving counts as a Non-Limit-dive day no matter how many dives will be done. At our partner dive centers in Moalboal there is a surcharge on Non-Limit-Diving.

For special day trips, there is an additional charge that can be paid directly on spot.

If your regulator comes with a DIN connection, please bring an INT adaptor with you. The water temperature is 26°C - 30°C, our suggestion: 3-5mm wetsuit.



Sanctuary Fees and Extra Charges

The sanctuary fees (SF) are helping in conservation of the nature and natural resources. The extra charges (EC) are mainly for covering additional costs on daytrips because of the long boat rides. Nevertheless, additional charges cannot be excluded. Please be aware that these fees and charges need to be paid in cash on spot. The SF and EC are not included in the diving course rates.

Alona Beach

- EC: 300 PHP/boat for Balicasag Island (will be divided by number of divers)
- EC: 500 PHP/boat for Pamilacan Island (will be divided by number of divers)
- EC: 500 PHP/diver for Cabilao Island plus sanctuary fees (see Cabilao)

Cabilao

- SF: 50 PHP/diver/day
- EC: 100 PHP/person one time island entrance fee
- EC: 450 PHP/diver for Balicasag Island

Dauin/Dumaguete

- SF: 150 PHP/diver/dive resp. 200 PHP/diver/dive with camera in the whole area of Dauin (Housereef, Dauin Banca and Car Wreck, Sarah's Place, Masaplod Norte Sanctuary)
- SF: 300 PHP/diver/day resp. 350 PHP with camera in Apo Island outside the sanctuary area
- SF: 400 PHP/diver/day resp. 450 PHP with camera in Apo Island inside the sanctuary area

Malapascua

- SF: 150 PHP/diver/day in all places (government tax)
- SF: 50 PHP/diver/dive at dive spot Monad Shoal
- EC: 150 PHP/diver extra charge for Doña Marilyn Wreck
- EC: 500 PHP/diver and snorkeler for Calangaman Island (entrance fee)
- EC: 250 PHP/diver and snorkeler for Calangaman Island (barbecue)

Moalboal

- SF: 100 PHP/diver/dive (all dive sites)



Terms and Conditions

Terms of Payment / Voucher

For direct pre-booked guests, we need the full payment 6 weeks before arrival to one of our bank accounts. Due date and bank details are noted on the booking confirmation/invoice.

The payments on spot can be done in cash (USD, EUR, CHF, PHP), by American Express Travelers Checks in USD or by credit card (Visa, Euro Card, MasterCard and American Express) where accepted.

Guests who booked in advance with an agent/travel agency must present a voucher on spot. The published Euro rates are subject to change (exchange rate of currencies, etc.).

Cancellation Agreement

For changes or cancellations less than 45 days before arrival, the following cancellation costs will be charged:

45 – 31 days before arrival	→	25 % of the invoice
30 – 15 days before arrival	→	50 % of the invoice
14 – 0 days before arrival, no appearance	→	100% of the invoice

Contact Information

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Sea Explorers Alona Beach Alona Vida Beach Resort Alona Beach, Panglao, Bohol	Sea Explorers Cabilao Cabilao Beach Club Cambaquiz, Cabilao Island, Loon, Bohol	Sea Explorers Dauin/Dumaguete Pura Vida Beach & Dive Resort Washington Street, District 3, Dauin, Negros Oriental	Sea Explorers Malapascua Ocean Vida Beach & Dive Resort Bounty Beach, Malapascua Isl., Logon, Daan-Bantayan, Cebu
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