



Guest Information and Conditions

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Immigration, Arrival and Departure

Mabuhay – Welcome to the Philippines!

For the most nationalities the tourist visa is valid for 21 days (20 nights) and will be issued upon entry in the airport. If you stay longer apply for visa in your home country before traveling to the Philippines. Please check with the Philippines Embassy in your country for details if a visa is required or not.

Please be aware that it is not possible to change money in some of our destinations. To get some cash in Philippine Pesos we recommend you to change some money directly at the airport (before leaving the airport building).

After leaving the airport please look for our driver who picks you up (signboard 'Sea Explorers' or with your name). Whenever possible we bring the guests directly to the destination upon arrival in Cebu City. After the following flight arrivals, there is a need to stay one night in Cebu City:

Alona Beach:	15:55 (Qatar Airways only if no delay)
Cabilao:	15:05 (Malaysian Airlines only if no delay)
Dumaguete:	15:05 (Malaysian Airlines only if no delay)
Malapascua:	15:05 (Malaysian Airlines only if no delay)
Moalboal:	18:40 (Cathay Pacific)
Siquijor:	12:45 (Silk Air) - In case of later arrival an overnight stay in Cebu City or Dumaguete City is needed.








Departure: Guests need to pay an airport tax of 550 PHP in cash per person.



Transfers

A dive transfer with the banca boat from destination to destination is in general possible with a minimum of two divers. For a single travelling person we cannot offer a transfer. If on the same day other guests have the same transfer by dive boat the single guest can also join. Please be informed that we can not guarantee a dive boat transfer as it depends on the destination, weather and water conditions, boat availability etc. Dive transfers cannot be offered from/to the destinations Moalboal, Malapascua as well as Cebu City. Transfer rates include the transfer of the guests, but not the porter fee for the luggage. When going to Malapascua, sometimes at low tide you need to take a small boat going to our banca boat. The fee is 10 pesos per person and has to be paid directly to the boatman (if needed). When taking a ferry in Cebu City, you can get a porter who checks in your luggage at the counter, but you have to pay them yourself. You can also check in your luggage by yourself. If you have more than 20 kg per person, excess luggage must be paid by yourself, as this is not included in the package.

The transfer times depend on the combination of destinations and means of transfer. The following indications are only approximate values and are based on land and ferry transfers:

	Cebu C.*	Alona B.	Cabilao	Dumaguete	Malapascua*	Moalboal*	Siquijor
Cebu City*		3 h	4 h	5 h	3-4 h	2-3 h	6-7 h
Alona Beach	3 h		2 h	3-4 h	6-7 h	5-6 h	4-5 h
Cabilao	4 h	2 h		4-5 h	6-7 h	6-7 h	5-6 h
Dumaguete	5 h	3-4 h	4-5 h		8 h	4 h	2-3 h
Malapascua*	3-4 h	6-7 h	6-7 h	8 h		5-6 h	8 h
Moalboal*	2-3 h	5-6 h	6-7 h	4 h	5-6 h		7 h
Siquijor	6-7 h	4-5 h	5-6 h	2-3 h	8 h	7 h	

*Dive boat transfers not possible for marked destinations (transfer by car and ferry instead)

Alona ♦ Cabilao ♦ Dumaguete ♦ Malapascua ♦ Moalboal ♦ Siquijor



Destinations / Resorts

Here you find some information about the facilities of the resorts / destinations. If not mentioned differently, 'american breakfast' is included with the accommodation.

Alona Beach

Alona Vida Beach Resort

- swimming pool
- Deluxe rooms with aircon, TV
- all rooms provide hot/cold shower
- payment by credit card possible

Money change Alona Beach:

There is an ATM and a small bank at Alona Beach. You can also change money at the tourist office or withdraw money with credit card (surcharge).

Cabilao

Cabilao Beach Club (www.cabilao.com)

- Standard rooms with fan and cold/hot shower
- Deluxe rooms with aircon and cold/hot shower
- in general 24 hours electricity (generator)
- only cash payment in PHP, EUR, USD or CHF (credit card not possible)

Money change Cabilao:

In Cabilao it is not possible to change or withdraw money.

Dauin/Dumaguete

Pura Vida Beach & Dive Resort (www.pura-vida.ph)

- Deluxe rooms with aircon, refrigerator, TV
- Standard rooms with ceiling fan or aircon
- Family Deluxe rooms with aircon, refrigerator, TV
- 2 Suites with aircon, refrigerator, TV, jacuzzi
- all rooms are with hot and cold shower
- Restaurant, bar, swimming pool
- Massage service and sauna/steam bath
- payment by credit card possible
- Wifi internet available

Money change Dauin/Dumaguete:

Dumaguete City is about 25 minutes ride away from the resort. There it is possible to change and get money. Banks, ATMs and moneychangers are available there.



Malapascua

Hippocampus Beach Resort

- Standard room with fan (cold shower)
- Deluxe room with aircon (cold shower)
- 4 Beachfront Deluxe rooms with hot shower
- in general 24 hours electricity (generator)
- payment by credit card not possible

Money change Malapascua:

In Malapascua it is not possible to change or withdraw money.

Due to construction works inside and beside the resort as well as on the lot of Sea Explorers dive center, there might be some construction noise.

Sunsplash Resort

- Deluxe room with aircon (only one big bed)
- Superior Deluxe room with aircon and TV (only one big bed)
- cold shower
- 24 hours electricity not available
- payment by credit card not possible

Money change Malapascua:

In Malapascua it is not possible to change or withdraw money.

Due to construction works in the resort as well as on the lot of Sea Explorers dive center, there might be some construction noise.

Moalboal

Kasai Village Beach Resort

- Aircon rooms with double or twin beds
- All rooms with hot shower, mini-bar, terrace
- Restaurant and bar, Wifi Internet
- Swimming pool, games room, massage services
- Dive Center is not Sea Explorers owned nor managed

Money change Moalboal:

In Moalboal, about 15 minutes ride with a tricycle from Panagsama Beach, there is a bank where you can change money. However, there is no ATM available.

Turtle Bay Dive Resort

- Aircon rooms with double or twin beds
- Spacious family rooms
- All rooms with hot shower, ceiling fan, mini-bar, private terrace or balcony
- Restaurant and bar, Wifi Internet
- Swimming pool and children's pool, gym, games room, massage service
- Dive Center is not Sea Explorers owned nor managed

Money change Moalboal:

In Moalboal, about 15 minutes ride with a tricycle from Panagsama Beach, there is a bank where you can change money. However, there is no ATM available.



Siquijor

Coco Grove Beach Resort

- swimming pools
- Deluxe rooms with aircon
- Superior rooms up to 4 persons
- all rooms with hot and cold shower

Money change Siquijor:

In Larena, about 30 minutes ride from the resort, you can change and withdraw money. Banks, ATM and moneychanger are available there.

Diving

In all our dive centers, we offer dive courses from Open Water course up to Divemaster. The courses are possible all year round upon availability of the dive instructor. In Dumaguete we also offer Dive Instructor courses (IDC). For further information, please check our website on www.sea-explorers.com or send us an email to cebu@sea-explorers.com

Extra dives (once you finished the pre-booked dives) can be paid directly in the dive centers. Dives include tank, weight, belt, boat and guide. Other equipments are not included in the dive price but can be rented on the spot.

Unused dives will not be refunded in cash. We will issue a voucher which is valid for 3 years. It can be used in all Sea Explorers dive centers. Please be aware that unused *free-dives* (discounts, special offers, etc.) can not be replaced. Special offers cannot be combined with other discounts or promotions.

Non-Limit diving includes in general 2 boat dives a day and non-limited house reef diving. On places without house reef (Malapascua) it's possible to make up to 4 boat dives a day. Each day diving counts as a Non-Limit-dive day no matter how many dives will be done.

For special day trips, there is an additional charge that can be paid directly on spot. If your regulator comes with a DIN connection, please bring an INT adaptor with you.



Sanctuary Fees

The sanctuary fees are helping in conservation of the nature and natural resources. Please be aware that these fees have to be paid in cash on spot.

Alona Beach

- Annual fee, which is paid by the dive center
- Diving on day trips to Cabilao: fees need to be paid (see Cabilao Island)

Cabilao Island

- 100 PHP/person one time island entrance fee
- 50 PHP/diver/day

Dauin/Dumaguete

- 150 PHP/diver/dive resp. 200 PHP/diver/dive with camera in the whole area of Dauin (Housereef, Dauin Banca and Car Wreck, Sarah's Place, Masaplod Norte Sanctuary)
- 300 PHP/diver/day resp. 350 PHP with camera in Apo Island outside the sanctuary area
- 400 PHP/diver/day resp. 450 PHP with camera in Apo Island inside the sanctuary area
- 300 PHP/diver/dive in the pier

Malapascua

- 150 PHP/diver/day in all places

Moalboal

- 100 PHP/diver/dive

Siquijor

- 100 PHP/diver/day resp. 150 PHP/diver/day with camera or 200 PHP/diver/day with video camera in the whole area of San Juan (House reef, Tubod, Maite Point, Paliton and Tambisan)



Terms and Conditions

Terms of Payment / Voucher

For direct pre-booked guests, we need the full payment 6 weeks before arrival to one of our bank accounts. Due date and bank details are noted on the booking confirmation/invoice.

The payments on spot can be done in cash (USD, EUR, CHF, PHP), by American Express Travelers Checks in USD or by credit card (Visa, Euro Card, MasterCard and American Express) where accepted.

Guests who booked in advance with an agent/travel agency must present a voucher on spot. The published Euro rates are subject to change (exchange rate of currencies, etc.).

Cancellation Agreement

For changes or cancellations less than 45 days before arrival, the following cancellation costs will be charged:

45 – 31 days before arrival	→	25 %	of the invoice
30 – 15 days before arrival	→	50 %	of the invoice
14 – 0 days before arrival, no appearance	→	100%	of the invoice

Contact Information

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